

United States Senate

WASHINGTON, DC 20510

October 14, 2004

Honorable John Ashcroft
Attorney General
Robert F. Kennedy Building
Tenth Street and Constitution Avenue, N.W.
Washington, DC 20530

Dear Attorney General Ashcroft:

We are enclosing several documents forwarded to us by Mr. Steven J. Kanstoroom who has been advocating for victims of Hurricane Isabel, which occurred over one year ago on September 18, 2003 in the State of Maryland.

Mr. Kanstoroom is requesting an investigation into the claims handling practices carried out by the National Flood Insurance Program, its contractors and business partners. In the enclosed documents you will note several allegations by Mr. Kanstoroom which are included in his letters to Senator Mikulski and Senator Dole. We also want to point out that one year after the storm there are still over 160 families living in FEMA trailers in the State of Maryland.

We believe that these are very serious allegations, and we ask you to take every appropriate action to address this matter promptly. Thank you for your attention. We look forward to hearing from you.

Sincerely,



Barbara A. Mikulski
United States Senator



Paul S. Sarbanes
United States Senator

Enclosure